

# We Can Help You With Your Patient Survey



At **cfep** we **understand** that accreditation can be a busy and time consuming process. We are able to minimise these symptoms by offering a quality product supported by exceptional service to assist in the patient survey component.

The Practice Accreditation and Improvement Survey (**PAIS**) is a RACGP 4th Edition approved patient questionnaire designed by patients and staff for practices.



**cfep** has been helping Practices since 1996 and has you covered every step of the way with:-

- **MINIMAL** cost to the practice and **MINIMAL** stress for you
- **EASY - we do everything**, you just have to hand out the surveys
- **SUPPLY** of **ALL** survey materials
- A **BRIEF**, single A4 double-sided patient-friendly questionnaire
- **MINIMAL** disruption of Practice operation as reported by Practice Managers
- **TIMELY** return of report of just one month from start to finish
- **FEEDBACK** that is informative and easy to follow
- **EXTENSIVE** benchmarks with scores compared against those from 1900 practices across Australia
- **ADDITIONAL** services offered with minimal cost and maximum benefit
- **FRIENDLY, PERSONAL** telephone support

Simply contact us on **(07) 3855 2093**  
or email us at **info@cfepsurveys.com.au**

For further information visit our website  
**www.cfepsurveys.com.au/products/practice-accreditation**